ACH1000 Advanced Control Head

User Guide

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Revision: 1.2

February, 2006

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Proprietary Notice

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Warning

Blue Sky Network reserved the right to update this documentation at any time. Users are directed to our web-site (www.blueskynetwork.com) for the most current version of this document.

System Overview

In our continuing effort to provide innovative satellite communication solutions to the aviation world, Blue Sky Network is proud to introduce our newest and most enabling product to date, the ACH1000 Advanced Control Head.

The ACH1000 is an upgrade for our D-series products and is the perfect tool for pilots, operators and fleet managers around the globe. Pilots can be in easy voice contact with dispatch centers and other operations offices through an integrated audio system/phone feature. Using the Speed Dial or Standard Dial features the pilot can, with the push of a button, place a call to dispatch. Dispatch can also place calls to the aircraft directly. Imagine a world with clear, reliable and private communication between the aircraft and the ground – anywhere on the planet.

Using the pre-programmed Short Codes pilots will be able to, at the push of a button, signal special events on any trip such as: Request Wx, Diverting Route, Special Interest Point, and others. The Short Codes are completely configurable and unique to each user.

Additionally, the unit offers a simple Flight Plan option. Prior to a flight the pilot will be able to send information to dispatchers/fleet manager's SkyRouter asset management portal with integrated global mapping.

The ACH1000 integrates with the on-board intercom system. This allows the pilot or co-pilot to easily dial or receive calls directly through the headset. This unique and exceptional D-series upgrade will make managing your fleet safer, more accurate and more efficient.

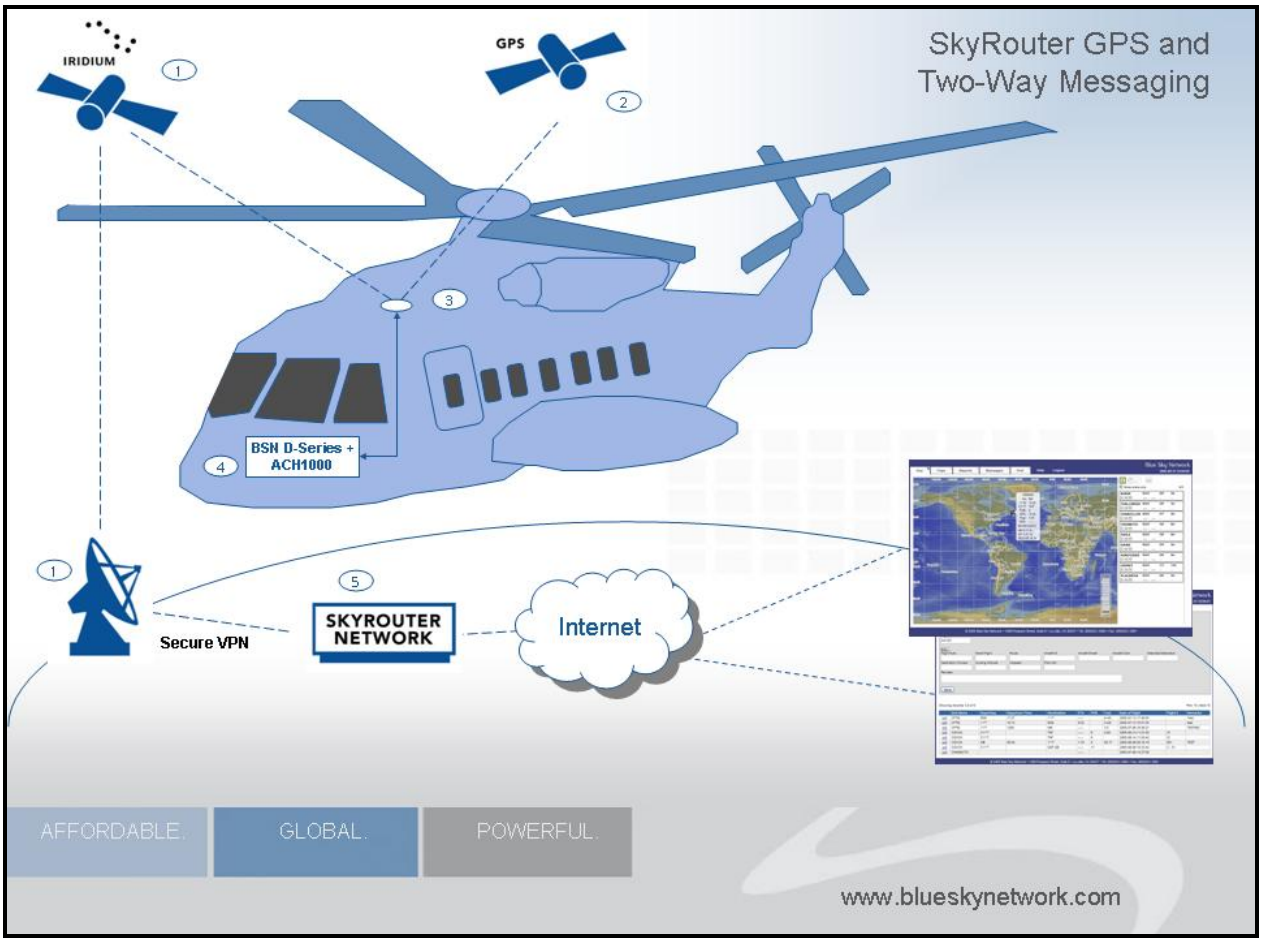
This User Guide

This user guide describes the ACH1000's physical attributes, its features and use. A separate user guide will cover the installation of the ACH1000 Advanced Control Head, and the SkyRouter asset management portal.

System requirements

IMPORTANT: The ACH1000 requires a Blue Sky Network D1000 (**Serial Numbers ending in "A"**) or D1000C asset tracking product. If your D1000 serial number does not end with an "A" you will need to get the product upgraded. Also, the firmware version installed on your D1000 unit must be 2.1.24 or newer. Firmware is available at http://www.blueskynetwork.com/FAQs/Firmware.html

For programming the ACH1000 locally a laptop or similar device is required. Programming can also be performed remotely via the SkyRouter asset management portal (See SkyRouter help menu for additional information.



For illustration only. The SkyRouter network works equally well with fixed wing aircraft, marine vessels and land mobile vehicles.

1. Iridium Satellite Constellation
2. GPS Satellite Constellation
3. Single Channel Antenna for both Iridium and GPS
4. Blue Sky Network Iridium terminals and control heads
5. The SkyRouter asset management portal

Navigating The Front Panel

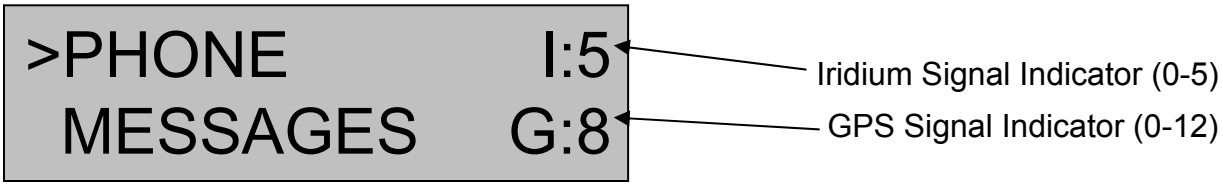
A. Menu Navigation Button
B. LCD Display Screen
C. Quick Position/Mayday Alert Button
D. Power/OK Button
E. Clear Button
F. Numerical Keypad
G. Customer Support Speed Dial (*)
H. Mute/Un-Mute(#)

Turning the ACH1000 On and Off

Using the “OK/PWR” button, you can turn the ACH1000 on or off by holding the button for a period of three seconds. This will reset the unit to the main menu. All parameters are stored.

Viewing Signal Strength Indicators

The signal strength indicators can be found on the right side of the LCD Display screen.



*Note: If the letter that precedes the strength level is capitalized the signal strength is considered fully functional, and in the rare instance that the letter preceding the strength level is displayed as lowercase the signal is operating at a minimal level.

Using Speed-Dial Functions

The combination of the ACH1000 and the D1000 or D1000C, allows the user to easily pre-program up to 10 speed-dial numbers. Each number can be given a name, such as “Dispatch”, for a more intuitive display to the pilot. Speed-dial numbers can be configured directly on the system, or remotely via SkyRouter. Specifically there are two different methods that can be used to dial the stored speed-dial numbers. One method is through menu navigation, the other is the quick keys.

Quick Keys for Speed Dialing

When the “Phone” option is highlighted in the Main Menu, the user may simply press the corresponding Speed Dial key on the numerical keypad, numbered from 1-10, that references the pre-configured phone number. Then, you will see on the LCD display screen a confirmation message asking you to verify that the name being shown is the correct name for the number to be dialed, a simple press of the “OK” button will result in a phone call being initiated. For example, if you were to press the ‘1’ button on the numerical keypad while “Phone” is highlighted from the Main Menu, and then press the “OK” button, a call would be made to the phone number stored in field one of your custom speed-dial list.

Menu Navigation

If you would like to see the complete list of Speed-dial numbers configured, Menu Navigation is the best method. Using the Menu Navigation buttons from the Main Menu, highlight “PHONE” by using the Up or Down Menu Navigation Button and then press the Right Menu Navigation Button. Then, highlight “Speed Dial” and again use the Right Menu Navigation Button to be forwarded to the “Speed Dial” sub menu. Next, using the Up and Down Menu Navigation Button highlight the Speed Dial number you like to dial and press the “OK” button. Finally, the LCD screen will ask for your confirmation to dial the number being displayed, press the “OK” button to accept, and begin calling. For Example, you have stored the phone number to “Dispatch” inside Speed Dial field ‘1’, after highlighting “Phone” you would press the Right Menu Navigation Button three times and then the “OK” Button once to begin calling “Dispatch”.

2: DISPATCH
3: MAINTENANCE

To call Blue Sky Network Customer Support (toll free)

Users can call Blue Sky Network customer support directly using our speed dial feature. Highlight “PHONE” in the main menu and click the “*” button. Then hit “OK” to place the call. This is a toll free call.

SPEEDDIAL OK?
Customer Support

Using Standard Dial Functions

The ACH1000 also allows for normal dial pad dialing to anywhere in the world from anywhere in the world. To use the Standard Dial Function, begin by highlighting the "Phone" option in the Main Menu. Then, by pressing the Right Menu Navigation Button you will be able to view the sub menu of the "Phone" Functions. Next, by highlighting "Standard Dial" and pressing the Right Menu Navigation Button, you will be prompted to enter the phone number to be dialed. Keep in mind, two zero's will already be placed in front of the numbers that you enter and is represented by the '+' symbol. The number you wish to dial can be entered using the Numerical Keypad. Finally, after you have finished entering the phone number a simple press of the "OK" button will begin the calling process.

To The United States

Since the '+' symbol represents "00" you would only need to enter '1' followed by the area code, then the phone number.

Ex: From the ACH1000, dial 1 858 551 3894

ENTER NUMBER:
+18585513894

To Other Countries

Since the '+' symbol represents "00" you would only need to enter the country code then the phone number.

Ex: From the ACH1000, dial 44 208 123 4567

44 is the country code for the United Kingdom.

ENTER NUMBER:
+442081234567

To Other Iridium Satellite Phones

Since the '+' symbol represents "00" you would only need to enter 8816 followed by the phone number.

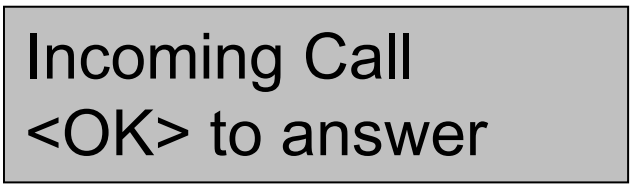
Ex. From the ACH1000, dial 8816 214 12345

ENTER NUMBER:
+881621412345

For a complete list of International Access Codes please visit the Support & FAQ's page located on www.blueskynetwork.com

Receiving A Call

When there is an incoming call, the LCD display screen will display “Incoming Call”. Also, if an LED indicator light has been installed with the ACH1000 it will begin to pulse on and off. To accept an incoming call, press the “OK” button. To ignore an incoming call, press the “CLR” button.



How Do I Call The Aircraft?

Inside the United States

Originating a call from a landline phone in the United States, & terminating to an Iridium satellite phone (like an ACH1000 or D-Series product.), would use the following format & it doesn't matter where the satellite phone is located, & the dialing is the same.

From the landline phone, dial: 011 8816 XXX XXXXX

011, International Direct Dial (IDD) access code for United States/8816 XXX XXXXX, the MSISDN

Outside the United States

Originating a call from a landline phone outside the United States, & terminating to an Iridium satellite phone (like an ACH1000 or D-Series product.), would use the following format & it doesn't matter where the satellite phone is located, & the dialing is the same.

From the landline phone, (i.e. France) dial: 00 8816 XXX XXXXX

00 International Direct Dial (IDD) access code for France/ 8816 XXX XXXXX, the MSISDN

Using Call In Process Functions

When a call is in process the options that are available include, Quick Position/Mayday Alerts, Volume Adjustments, and a disconnect call button.

Volume Adjustments

When a call is in process you may at any time press the Up or Down Menu Navigation Button to adjust the volume of the signal that is being transmitted to the headset.

Mute Function

When a call is in process you may at any time press the Mute Button to disable the microphone, you will still be able to hear if the person you are calling is communicating, but they will not hear you. To turn off this feature press the Mute button again. When the Mute Feature is activated the LCD screen will display “call muted”.

Quick Position/Mayday Alert

When the “Quick Position” button is pressed during a call in process, the call will be disconnected and the system will start sending a Quick Position Report to the SkyRouter asset management portal immediately.

End Call

To end a call that is in process, press the “OK” or “CLR” button and you will be returned to the Main Menu.

Using Short Code Functions

The ACH1000 allows the user to send pre-programmed Short Code messages to dispatch via the SkyRouter asset management portal. Specifically there are two different methods that can be used to send Short Code Messages. One method is through menu navigation, but for the advanced user the quick key commands will prove to be very useful. Both methods will be explained in this section.

Quick Keys for sending a Short Code Message

When the "Messages" option is highlighted in the main menu screen, the user may simply press the corresponding key on the numerical keypad that references the pre-configured Short Code. Then, the user will see on the LCD display screen a confirmation request message asking the user to verify that the name being shown is the correct name for the Short Code message to be sent, a simple press of the "OK" button will result in the message being sent. For example, while the "Message" option is highlighted in the main menu the user could press the '1' button on the Numerical Keypad followed by pressing the "OK" button, these actions would result in sending "Short Code 1" to the SkyRouter Web Portal.

Menu Navigation

If you would like to see the complete list of available Short Codes currently configured on your ACH1000, Menu Navigation is the best method. Using the Menu Navigation buttons from the Main menu, highlight "Messages" by using the Up or Down Menu Navigation Button and press the Right Menu Navigation Button. Then, highlight "Short" and again use the Right Menu Navigation Button to be forwarded to the Short Code sub menu. Next, using the Up and Down Menu Navigation Button highlight the "Short Code" you would like to send and press the "OK" button.

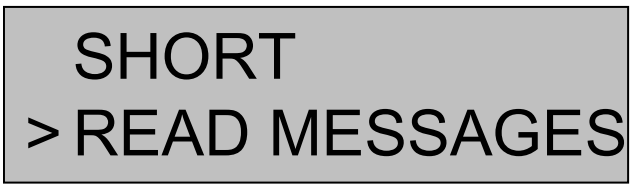
Finally, the LCD screen will ask for your confirmation to send the “Short Code” being displayed, press the “OK” button accept and send your message. For Example, If you set Short Code 1 to send an “In-Gate” message, you would be able to send the message by first highlighting the “Messages” option by using the Up or Down Menu Navigation Button then pressing the Right Menu Navigation Button three times, this would result in that message being sent.

Handling Incoming Messages

When there is an unread message available, an blinking cursor will be displayed on the ACH1000 LCD Screen (over the ":" in the Iridium signal strength indicator. Also, if the optional LED Indicator light has been installed it will remain in a solid on state when there is an unread message available.

Retrieving & Reading Messages

In order to view the Messages that have been sent to you, highlight "MESSAGES" in the main menu and press the Right Menu Navigation button. Next, using the Menu Navigation button highlight "READ MESSAGES" then press the Right Menu Navigation button. The screen will then display "INBOX" on line 1 of the LCD Screen, then on line 2 it will display "Message = [Current Message Number] \ [Total Messages]"(Highest Current Message Number is the most recent). In order to view the message that you want to read, use the Up and Down Menu Navigation button until the Message number you wish to read is displayed. Then a press of the "OK" button will result in your message being displayed. Use the Up or Down Menu Navigation button to view the entire message.



Acknowledge Messages

Anytime while reading a message the user can press "OK" to get to the acknowledge and delete options. When "OK" is pressed the LCD Screen displays "Acknowledge?". You can press the '1' button to send an acknowledgement receipt to the sender or you may press the '2' button and no acknowledgement will be sent. Selecting to acknowledge the message will result in an email message being returned to the sender. The sender will only see the subject of the message returned (not the body) and the subject will be preceded but the text "ACKN: ". This will tell the sender that the user read and acknowledged the message.

ACKNOWLEDGE?
1=YES 2=NO

Delete Messages

After you have been prompted to send an acknowledgement receipt you will be prompted with a delete option. To delete the message you have just finished viewing, press the '1' button, otherwise press the '2' button and you will be returned to the "READ MESSAGES" menu.

DELETE?
1=YES 2=NO

Using The Flight Plan Function

A simple Flight Plan can be sent to SkyRouter from the ACH1000. Send information such as ETE, People on Board, Fuel, Cruising Altitude and Departure Time. The information will be displayed in the SkyRouter asset management portal. Please note that this is not a formal filing of a flight plan, and the feature should be used for informational purposes only.

Sending A Flight Plan

First highlight “Flight Plan” from the Main Menu. Then press the Right Menu Navigation Button. Depending on how the Flight Plan option is configured some or all of the following Flight Plan data may be displayed. For the purpose of this user guide we will assume all options have been activated. During the time of inputting the information for the fields configured, you may use the Left or Right Menu Navigation button to go back or forward to edit the information in the order you wish. Remember by pressing the “CLR” button all previous data entered in the field in view will be erased. Also, press the “OK” button to store the data you have entered in the field and progress to the next data field. Below is a list of the possible fields that can be activated and there acceptable input formats. After you have completely filled out your Flight Plan, the screen will display ”OK?”, once you press the “OK” button your Flight Plan will be sent to the SkyRouter Web Portal.

FLIGHT RULE

Instrument Flight Rules and Visual Flight Rules are the only two options for this field, press ‘1’ for IFR or ‘2’ for VFR.

ETE

Estimated time En-route, this field will accept data in the format of hours and minutes. This information will be used to calculate the ETA displayed on skyrouter.

Ex: 2:35 (= 2 hours and 35 minutes)

POB

People on board, this field requires a number between 1 and 999.

Ex: 12 (=12 people on board)

FLIGHT PLAN
POB:___

FUEL

This field will accept the hours of fuel remaining on the aircraft in hours and minutes format.

Ex: 2:15 (2 hours and 15 minutes of fuel remaining)

FLIGHT PLAN
FUEL:__:__

CRUISING ALT

This field requires a 1-5 digit number, and is represented in feet**.**

Ex. 6500 (= cruising altitude will be 6500 feet)

FLIGHT PLAN
ALT:_____

DEPARTURE TIME

This field will accept data in the format of a 24 hour clock. This information will be used to calculate the ETA displayed on SkyRouter.

Ex. 13:30 (= departure set for 13:30 or 1:30PM)

FLIGHT PLAN
DEPART:__:__

Using Quick Position/Mayday Alert

When the pilot activates the “Quick Position” button, all other actions will be discontinued and the system will start sending a special alert. Ground personnel can be notified via e-mail SMS, pager, or via the SkyRouter asset management portal. Since the “Quick Position” button will override all other functions, you can press the “Quick POS” button to begin sending Quick Position Reports immediately. When the “Quick Position” button is activated the LCD Screen will display “Quick Pos Mode Active”, and the “Quick Pos” button will flash. To deactivate the “Quick Position” function, press the “Quick Pos” button again.

Using Setup Features

In order to access the Setup Features from the Main Menu, use the Menu Navigation Buttons and highlight “SETUP”, you will find it located below the Flight Plan option in the main menu. Next, press the Right Menu Navigation Button, you will then see the following list of options.

Volume Options

Highlight “VOLUME” and press the Right Menu Navigation button. Volume settings can be set in the range of 1-10. To adjust the volume settings use the Up or Down Menu Navigation button. Once the LCD Screen displays the setting you have selected, press the “OK” button to save your changes.

Brightness Options

Highlight “BRIGHTNESS” and press the Right Menu Navigation button. Brightness settings can be set with the options of Dimmer, and 1-10. To adjust the Brightness settings use the Up or Down Menu Navigation button. The brightness of the ACH1000 LCD screen can be manually set in the range of 1-10. Once the LCD Screen displays the setting you have selected, press the “OK” button to save your changes.

External Brightness Option

The brightness of the ACH1000 LCD screen can be controlled by an outside power source, to enable this feature the brightness level must be set to “Dimmer” and the proper installation procedure must be used.

Contrast Options

Highlight “CONTRAST” and press the Right Menu Navigation button. Contrast settings can be set in the range of 1-10. To adjust the contrast settings use the Up or Down Menu Navigation button. Once the LCD Screen displays the setting you have selected, press the “OK” button to save your changes.

Impedance Options

Highlight “IMPEDANCE” and press the Right Menu Navigation button. Impedance settings have two options 600Ω & 8Ω. To adjust the Impedance settings use the Up or Down Menu Navigation button. Once the LCD Screen displays the setting you have selected, press the “OK” button to save your changes.

Version Display

To view the version of firmware that is currently controlling your ACH1000 & D1000, highlight “Version” and press the Right Menu Navigation button. In order to go back to the previous menu press the Left Menu Navigation button or the “OK” button.

Reset

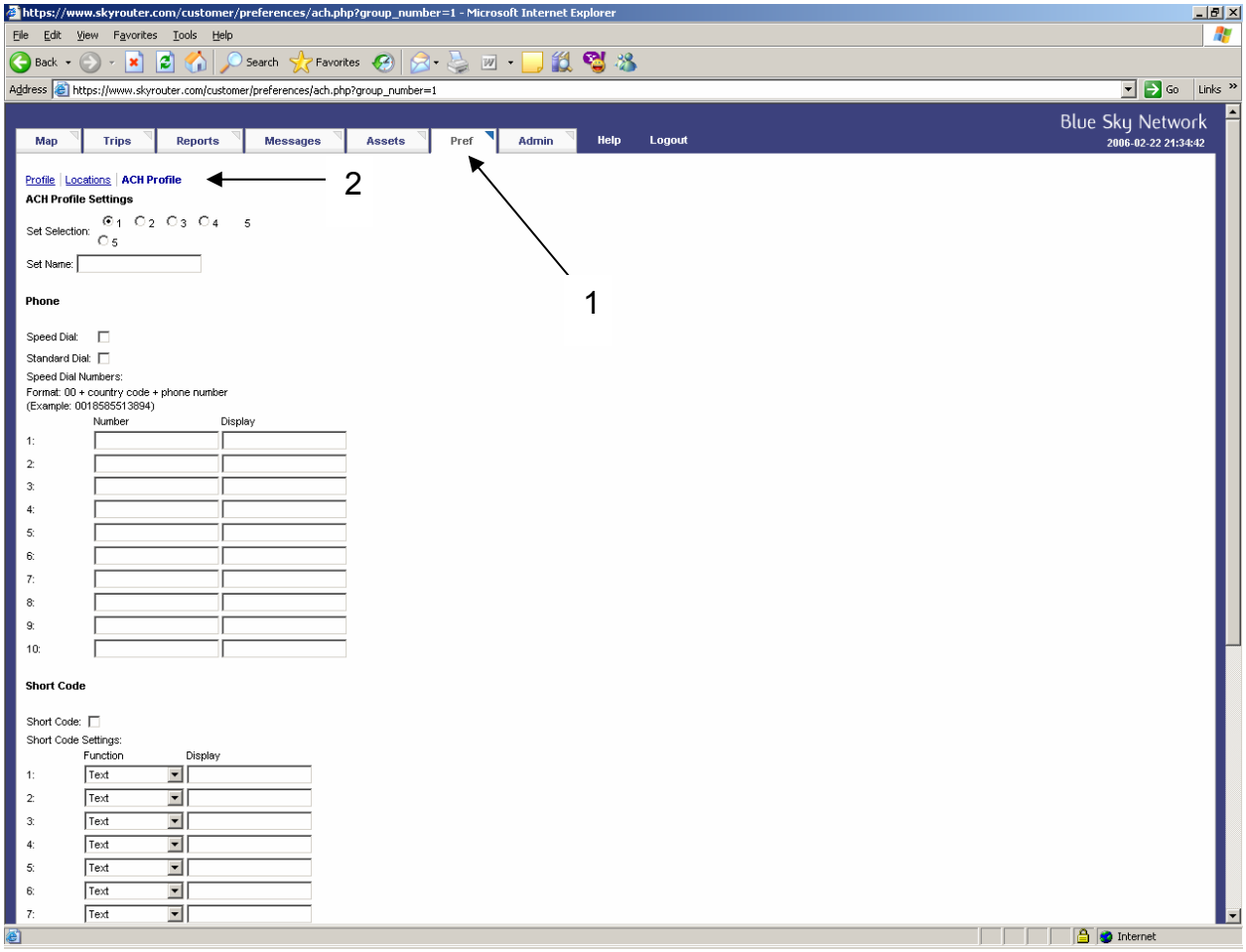
Highlight “RESET” and press the Right Menu Navigation button. You will then notice that the screen displays “Updating…”, once the ACH1000 is done updating its parameters from the D1000, you will be returned to the previous menu, this process usually takes about 30 seconds.

Creating ACH1000 Profiles Using SkyRouter

This section will cover how to customize an ACH1000 profile using your SkyRouter asset management portal. The ACH1000 profile allows you to customize personal Speed Dial options, Short Code options, and Flight Plan options.

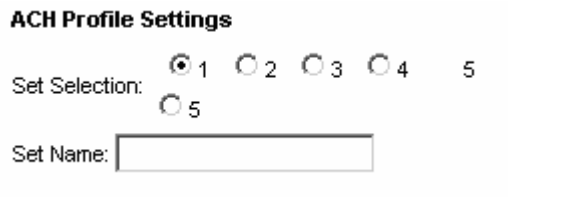
Locating The ACH1000 Profile Management Section

After signing in to the SkyRouter asset management portal you will by default see the Map section. First, you will need to click on the “Pref” tab (1). After the preferences section loads you will see three links above the user preferences information, click on the link titled “ACH Profile” (2). Finally, you will see the profile management section (example below)



Customizing Section 1: "ACH Profile Settings"

In the "ACH profile settings" section you will find two fields; "Set Selection" & "Set Name". (Example below)

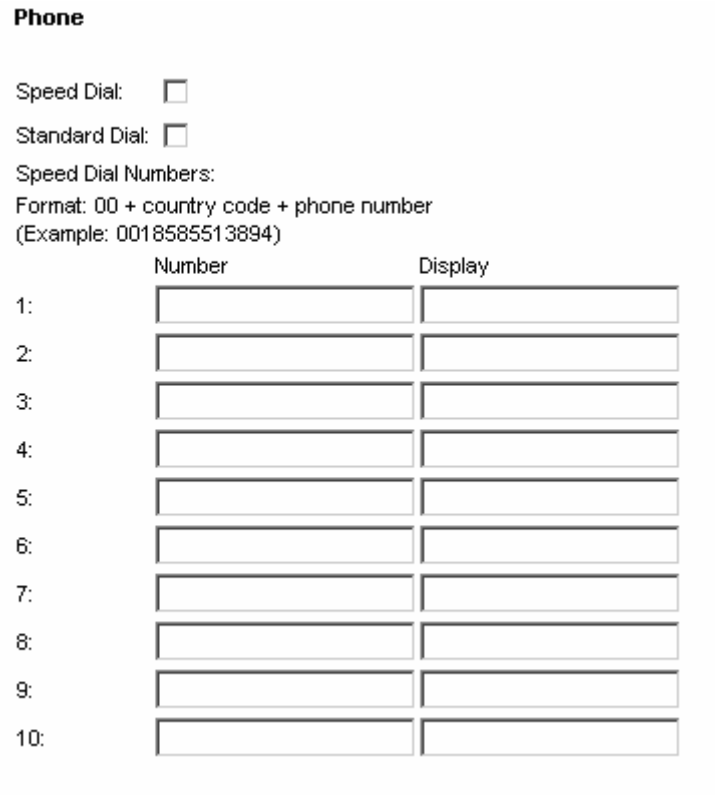


Set Selection: This field is an identifier as to which profile you are currently viewing & editing. You will have the option to customize up to five ACH1000 profiles. By clicking and filling in the box next to the profile number displayed you will see & be able to edit the custom information for that profile selection.

Set Name: This field must be filled out to identify a name for the profile selection number you are currently editing. This name field is important to remember because you will have to assign an ACH1000 profile to a D1000 unit in order to begin using your profile, which will be covered later in this user guide.

Customizing Section 2: "Phone"

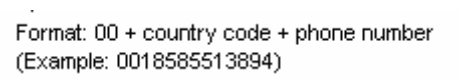
In the "Phone" section you will find two main parts; Phone option activation and deactivation and your customizable list of speed dial numbers. (Example Below)



Speed Dial: This check box will allow you to specify in your profile whether or not "Speed dial" will be available to the user or appear as disabled. Check this box to enable Speed Dial.

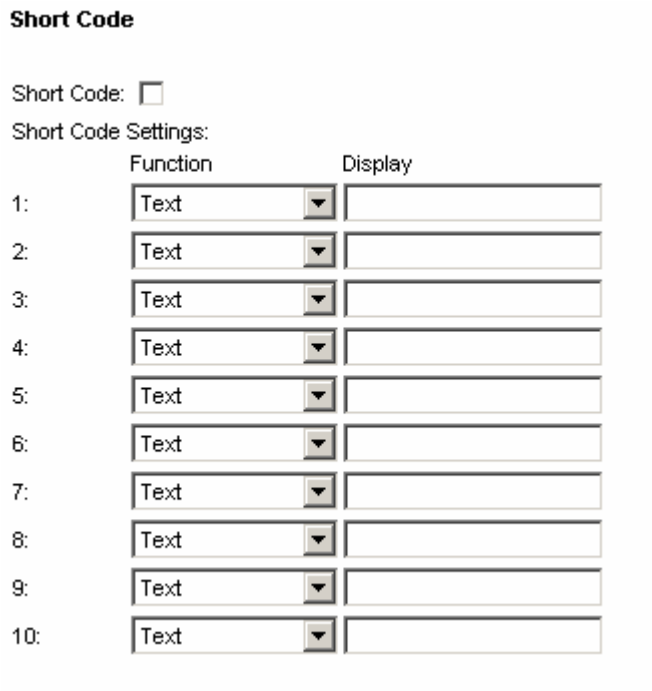
Standard Dial: This check box will allow you to specify in your profile whether or not "Standard Dial" will be available to the user or appear as disabled. Check this box to enable Standard Dial.

Speed Dial Numbers: In the ten fields below you will be able to specify in the "Number section" the speed dial number you would like to save and in the box to the right you will be able to enter a thirteen character display. Remember that the number entered must be in the following format.



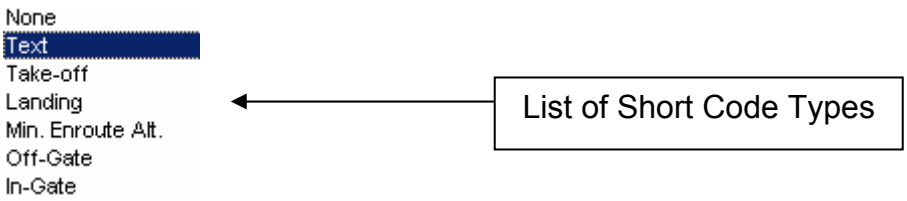
Customizing Section 3: "Short Code"

In the "Short Code" section you will find two main parts; Short Code option activation and deactivation and your customizable list of Short Codes. (Example Below)



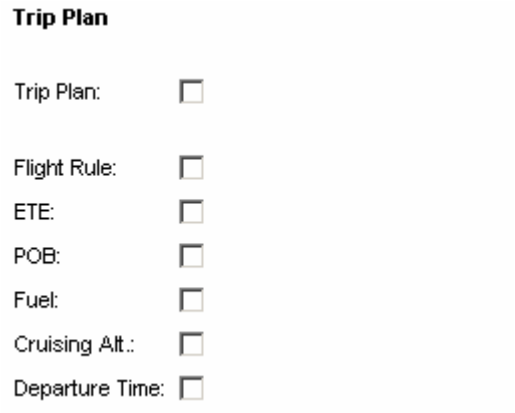
Short Code: This check box will allow you to specify in your profile whether or not "Short Code" will be available to the user or appear as disabled. Check this box to enable Short Codes.

Short Code Settings: You will have the ability to customize what your ten Short Codes using the drop down menu for each code field. The drop down menu contains seven different short code types; None, Text, Take-off, Landing, Min. Enroute Alt., Off-Gate, In-Gate. All of these functions send a short code containing exactly what they are labeled with the exception of None & Text. The None type will send no short code at all while, the Text option will send a short code that will display the information contained in its display box to the right. Remember that the Text option is the only option that can be customized.



Customizing Section 4: "Trip Plan"

In the "Trip Plan" section you will find two main parts; Trip Plan option activation and deactivation and your customizable list of Trip Plan Fields. (Example Below)



Trip Plan: This check box will allow you to specify in your profile whether or not "Trip Plan" will be available to the user or appear as disabled. Check this box to enable Trip Plans.

Trip Plan Field: These fields can either be disabled or enabled. Check any of these boxes to include them in filing your trip plan. The particular type of information to be filled was covered in the "Using the Flight Plan Function" section of this guide.

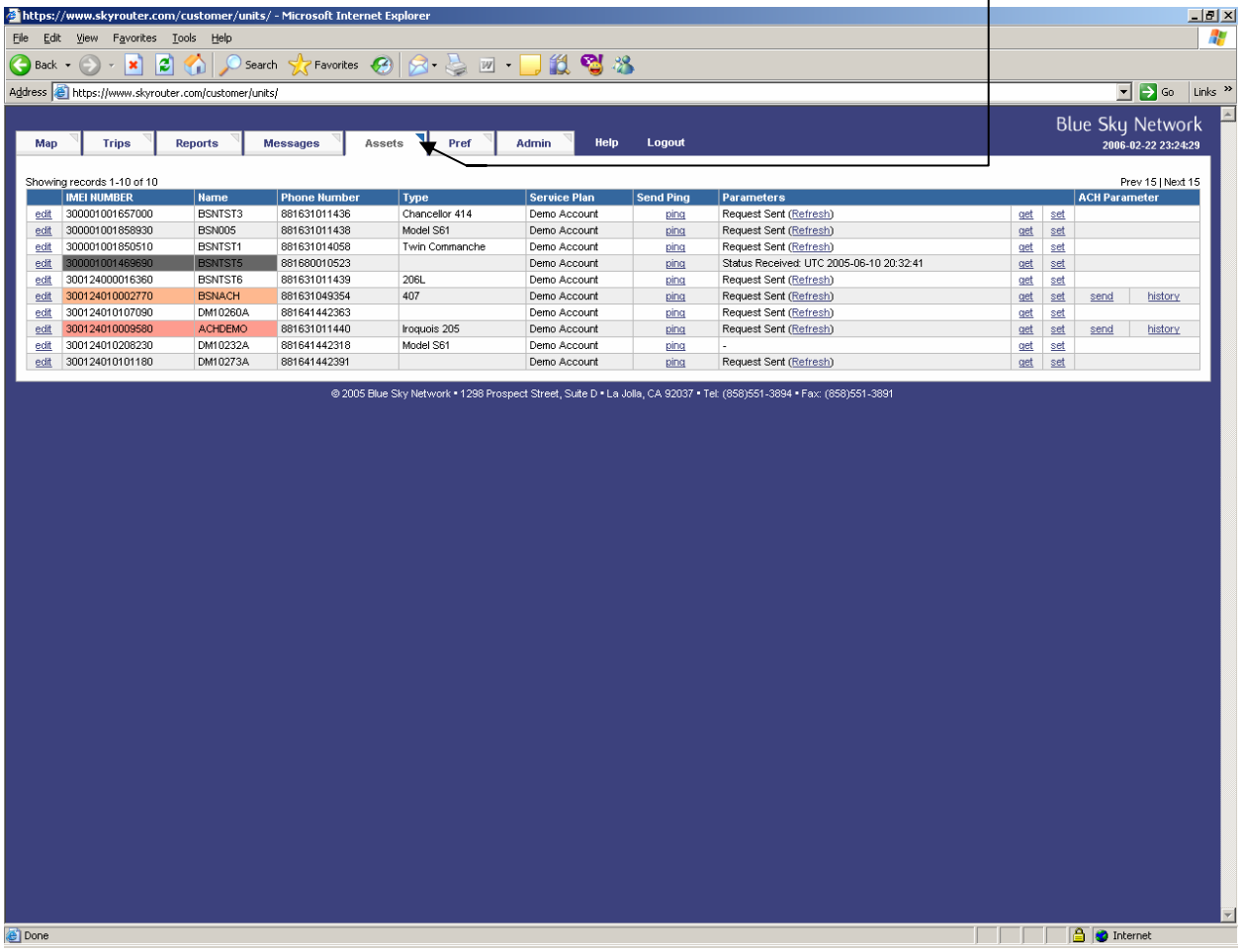
Saving Your Profile

After you have completed filling out the information that is contained in your ACH profile you need to click the save button at the bottom of the page.

Assigning An ACH1000 Profile To A D1000

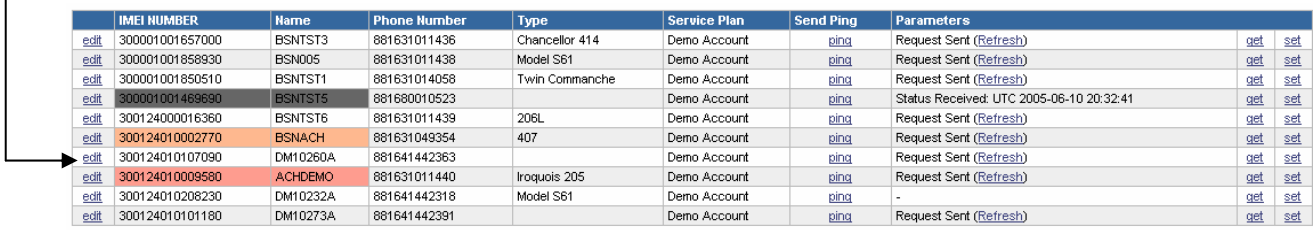
Locating The Assets Management Window

After signing in to the SkyRouter asset management portal you will by default see the Map section. First, you will need to click on the “Assets” tab. After the page is done loading you will see the assets Management section (example below)



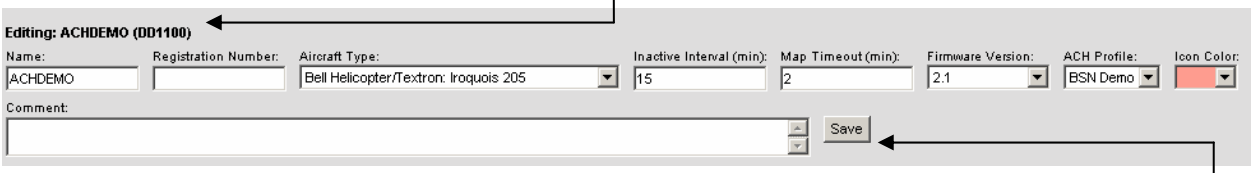
Adding A Profile To A D1000

First, locate the asset from the asset display list and click the “edit” link that is contained in the row where the asset name appears.(example below)



	IMEI NUMBER	Name	Phone Number	Type	Service Plan	Send Ping	Parameters		
edit	300001001657000	BSNTST3	881631011436	Chancellor 414	Demo Account	ping	Request Sent (Refresh)	get	set
edit	300001001858930	BSN005	881631011438	Model S61	Demo Account	ping	Request Sent (Refresh)	get	set
edit	300001001850510	BSNTST1	881631014058	Twin Commanche	Demo Account	ping	Request Sent (Refresh)	get	set
edit	300001001469690	BSNTST5	881680010523		Demo Account	ping	Status Received: UTC 2005-06-10 20:32:41	get	set
edit	300124000016360	BSNTST6	881631011439	206L	Demo Account	ping	Request Sent (Refresh)	get	set
edit	300124010002770	BSNACH	881631049354	407	Demo Account	ping	Request Sent (Refresh)	get	set
edit	300124010107090	DM10260A	881641442363		Demo Account	ping	Request Sent (Refresh)	get	set
edit	300124010009580	ACHDEMO	881631011440	Iroquois 205	Demo Account	ping	Request Sent (Refresh)	get	set
edit	300124010208230	DM10232A	881641442318	Model S61	Demo Account	ping	-	get	set
edit	300124010101180	DM10273A	881641442391		Demo Account	ping	Request Sent (Refresh)	get	set

Above the asset list will appear a grey box that says “Editing:” followed by the name of the asset you are editing. (example below).

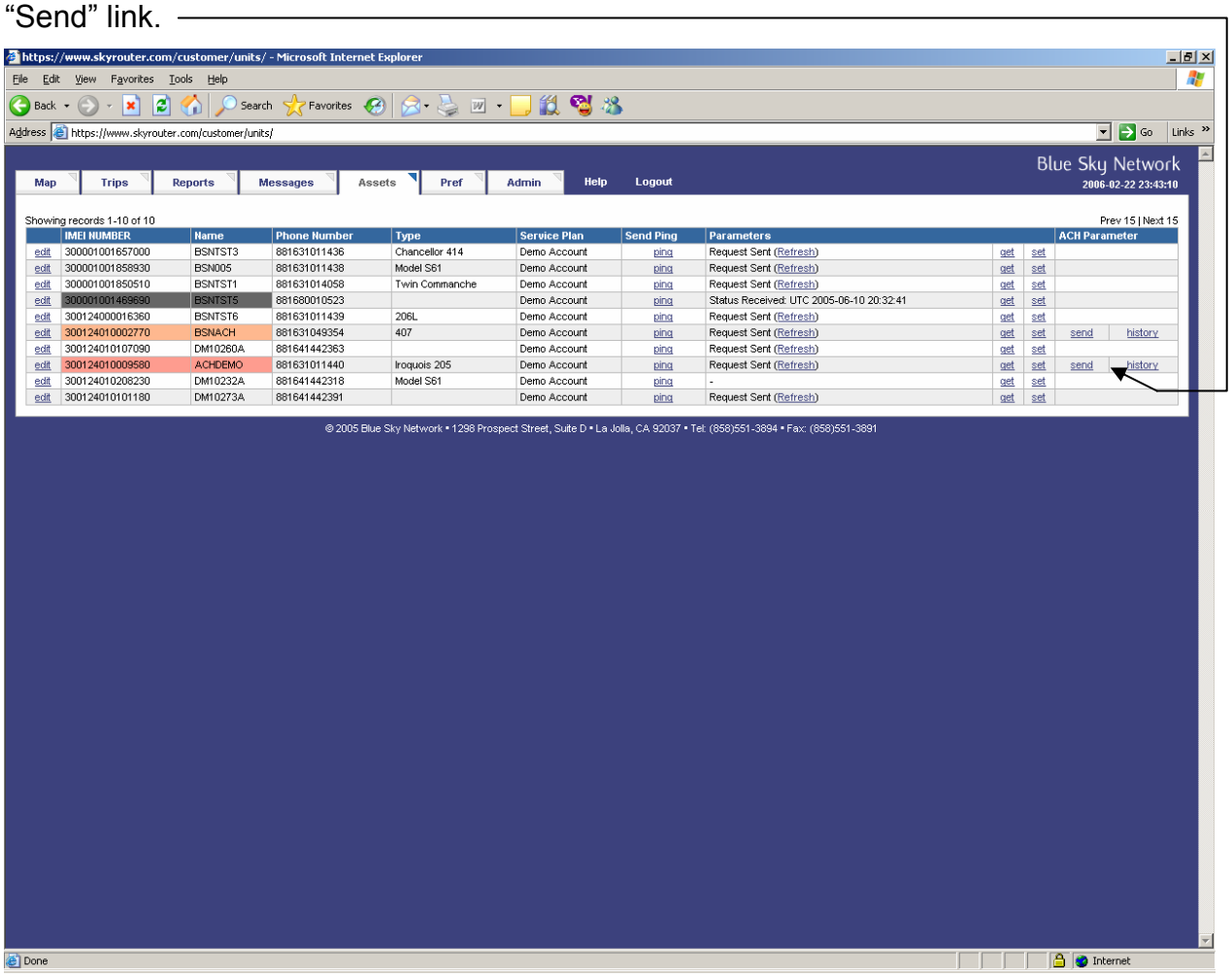


Inside this grey box is a field labeled ACH Profile, from the drop down box select the name of the profile you would like to use for that asset and click the “Save” button.

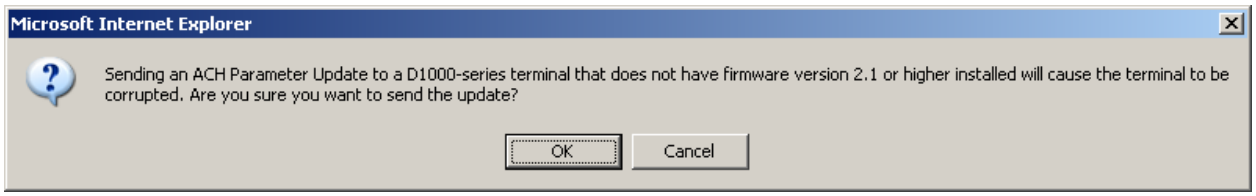
After this is done you have successfully added an ACH1000 Profile to the Asset.

Updating Your D1000 With An ACH1000 Profile

After you have assigned an ACH1000 Profile to a D1000 unit it is still necessary to send that profile to the D1000 box itself. From, the “Assets” page you will need to click the “Send” link.



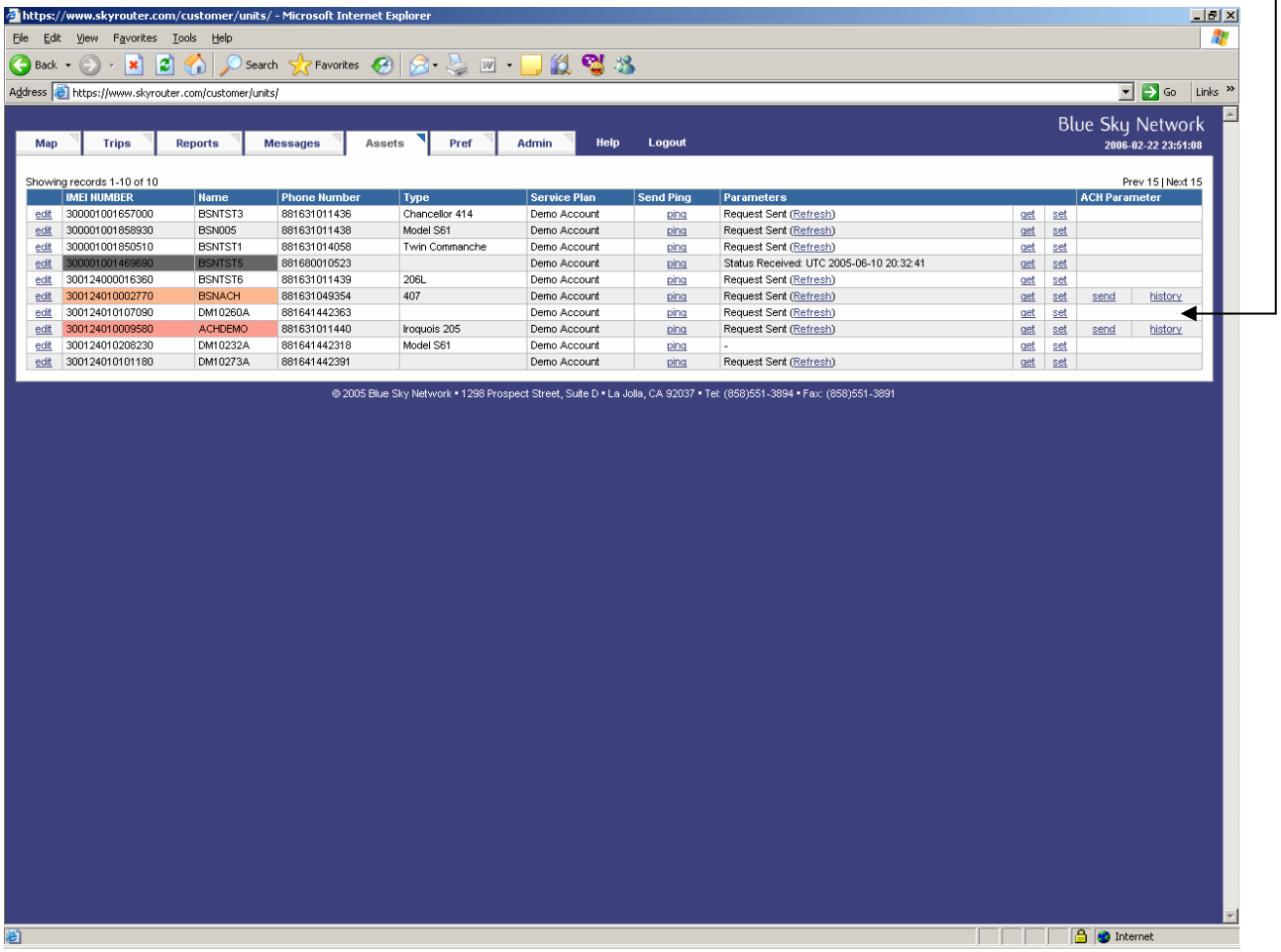
After clicking on this link a Pop-up will appear (example below). Read and then click “OK”


Microsoft Internet Explorer
Sending an ACH Parameter Update to a D1000-series terminal that does not have firmware version 2.1 or higher installed will cause the terminal to be corrupted. Are you sure you want to send the update?
OK
Cancel

*Note, You must have a version of firmware on your D1000 that is equal to or greater than 2.1.24. After clicking “OK”, it may take up to double the reporting interval of that unit for the change to be completed.

How Do I Know That the Updating Process Was Successful?

After you have sent the profile to the D1000 you can check the history of use of the "Send command by clicking on the "History" link.


https://www.skyrouter.com/customer/units/ - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Address https://www.skyrouter.com/customer/units/
Map Trips Reports Messages Assets Pref Admin Help Logout
Blue Sky Network
2006-02-22 23:51:08
Showing records 1-10 of 10
Prev 15 | Next 15
IMEI NUMBER Name Phone Number Type Service Plan Send Ping Parameters ACH Parameter
edit 300001001657000 BSNTST3 881631011436 Chancellor 414 Demo Account ping Request Sent (Refresh) get set
edit 300001001858930 BSN005 881631011438 Model S61 Demo Account ping Request Sent (Refresh) get set
edit 300001001850510 BSNTST1 881631014058 Twin Commanche Demo Account ping Request Sent (Refresh) get set
edit 300001001469690 BSNTST5 881680010523 Demo Account ping Status Received: UTC 2005-06-10 20:32:41 get set
edit 300124000016360 BSNTST6 881631011439 206L Demo Account ping Request Sent (Refresh) get set
edit 300124010002770 BSNACH 881631049354 407 Demo Account ping Request Sent (Refresh) get set send history
edit 300124010107090 DM10260A 881641442363 Demo Account ping Request Sent (Refresh) get set
edit 300124010009580 ACHDEMO 881631011440 Iroquois 205 Demo Account ping Request Sent (Refresh) get set send history
edit 300124010208230 DM10232A 881641442318 Model S61 Demo Account ping - get set
edit 300124010101180 DM10273A 881641442391 Demo Account ping Request Sent (Refresh) get set
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Internet

After clicking on the "History" link, a new page will load which you will provide you with the information of when the command was sent and when the D1000 acknowledged that the change was successful. (example below)

Parameter Update History for BSNACH

No.	Checksum/Length	Date Sent	Date Acknowledged
7	216/150	2006-01-17 20:11:10	2006-01-17 20:11:58
6	217/150	2006-01-16 16:15:45	2006-01-17 18:27:50
5	218/150	2006-01-13 21:50:09	2006-01-13 21:52:27
4	219/150	2006-01-13 16:49:45	2006-01-13 17:10:06
3	220/150	2006-01-12 23:12:32	2006-01-12 23:14:48
2	1/119	2006-01-12 22:49:51	-
1	2/119	2006-01-12 22:31:36	-

More help needed?

Please do not hesitate to contact us either via email or on the phone number listed below. Thank you for using Blue Sky Network for your airborne communications needs.

Users can call Blue Sky Network customer support directly from the ACH1000 using our speed dial feature. Highlight “PHONE” in the main menu and click the “*” button. Then hit “OK” to place the call. This is a toll free call.

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E: support@blueskynetwork.com | W: www.blueskynetwork.com